

DATA CENTER SERVICES

cloudKleyer - Multi-Geo-PoP Service

With the one contract, you receive data center services at various locations: Frankfurt am Main, Moncton (Canada), New York (Long Island), ...

Your benefits: flexible contract terms, cost transparency and colocation overview!

cloudKleyer - Hardware Service

Consulting, planning, procurement, installation and maintenance from one source.

Benefit from our long-term contracts with various IT equipment manufacturers and large-volume orders.

- ► HP
- ► Fujitsu
- Juniper
- ► Cisco
- ▶ Dell
- ▶ Software Licenses

New and refurbished

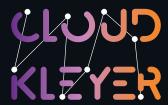
cloudKleyer - Migration Service

Consulting, planning and implementation for the relocation of critical IT infrastructures

- ► Fast response time
- ▶ Out-of-band support
- Preparation of the pre-cabling
- Commissioning
- Virtualization of core services during migration (minimization of downtime)
- ▶ Remote Hands

cloudKleyer - Remote Hands Service

24/7/365 in Frankfurt am Main. Our experienced technicians take over the maintenance of the infrastructure - individual main tenance contracts and response times are possible regardless of the data center location.



DaaS at a glance

Contract periods from 1 month possible Data Center Classification TIER3 + Space 1 He - 1 Rack Dimensions of the Racks 800 x 1.000 x 2.000, 42 HE Power feed 2 x 16 A Electricity billing Rack flat rate Access Security personnel on-site around the clock Strict access authorization program in place IP addresses Yes, IPv4 & IPv6 Switch-Port 200 Mb / 300 Mb / 500 Mb / 16/26 / 100 Mb Switch-Port 200 Mb / 300 Mb / 500 Mb Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service Yes DDoS Protected IP Traffic Optional Remote Hands Service 24/7/365 Connection RJ45, Fiber	Traffic Billing	Flatrate
Space 1 He - 1 Rack Dimensions of the Racks 800 x 1.000 x 2.000, 42 HE Power feed 2 x 16 A Electricity billing Individual KWh billing Rack flat rate Security personnel on-site around the clock Strict access authorization program in place IP addresses Yes, IPv4 & IPv6 Switch-Port 10Mb/25Mb/50Mb/100Mb 200Mb/300Mb/500Mb 750Mb/1 G/2 G/10 G SLA 99,99 % Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service Yes DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Contract periods from	1 month possible
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Electricity billing Rack flat rate Security personnel on-site around the clock Strict access authorization program in place IP addresses Yes, IPv4 & IPv6 Switch-Port 10 Mb/25 Mb/50 Mb/100 Mb 200 Mb/300 Mb/500 Mb 750 Mb/1 G/2 G/10 G SLA 99,99 % Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service VPN Optional Remote Hands Service 24/7/365	Dimensions of the Racks	800 x 1.000 x 2.000, 42 HE
Electricity billing Rack flat rate Security personnel on-site around the clock Strict access authorization program in place IP addresses Yes, IPv4 & IPv6 10 Mb/25 Mb/50 Mb/100 Mb 200 Mb/300 Mb/500 Mb 750 Mb/16/2 G/10 G SLA 99,99 % Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic VPN Optional Remote Hands Service 24/7/365	Power feed	2x16A
Access Access around the clock Strict access authorization program in place IP addresses Yes, IPv4 & IPv6 10Mb/25Mb/50Mb/100Mb 200Mb/300Mb/500Mb 750Mb/1G/2G/10G SLA 99,99% Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Electricity billing	· ·
Switch-Port 200 Mb/25 Mb/50 Mb/100 Mb 200 Mb/300 Mb/500 Mb 750 Mb/1 G/2 G/10 G SLA 99,99 % Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Access	around the clock Strict access authorization
Switch-Port 200 Mb/300 Mb/500 Mb 750 Mb/1 G/2 G/10 G SLA 99,99 % Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-Direct CLOUD Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service Yes DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	IP addresses	Yes, IPv4 & IPv6
Service 24/7/365 Redundancy possible Multihome Platform DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service Yes DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Switch-Port	200 Mb/300 Mb/500 Mb
Redundancy possibleMultihome PlatformDE-CIX-ConnectionYesDE-CIX-DirectCLOUDYesOther ISP providers possibleYesCross-Cross-Connects to other providers/data centersYesOut-of-Band ServiceYesDDoS Protected IP TrafficOptionalVPNOptionalRemote Hands Service24/7/365	SLA	99,99 %
DE-CIX-Connection Yes DE-CIX-DirectCLOUD Yes Other ISP providers possible Yes Cross-Cross-Connects to other providers/data centers Out-of-Band Service Yes DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Service	24/7/365
DE-CIX-DirectCLOUD Other ISP providers possible Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic VPN Optional Remote Hands Service 24/7/365	Redundancy possible	Multihome Platform
Other ISP providers possible Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic VPN Optional Remote Hands Service 24/7/365	DE-CIX-Connection	Yes
Cross-Cross-Connects to other providers/data centers Out-of-Band Service DDoS Protected IP Traffic VPN Optional Remote Hands Service 24/7/365	DE-CIX-DirectCLOUD	Yes
providers/data centers Out-of-Band Service Ves DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365	Other ISP providers possible	Yes
DDoS Protected IP Traffic Optional VPN Optional Remote Hands Service 24/7/365		Yes
VPN Optional Remote Hands Service 24/7/365	Out-of-Band Service	Yes
Remote Hands Service 24/7/365	DDoS Protected IP Traffic	Optional
	VPN	Optional
Connection RJ45, Fiber	Remote Hands Service	24/7/365
	Connection	RJ45, Fiber